

PACE/CRDP/SPBP

PROVIDER BULLETIN

August 7, 2024

WEB PORTAL

The address for the Pennsylvania Department of Aging's Web portal has changed to <https://papaceportal.lh.primetherapeutics.com>. The web address is currently live and can be accessed at this time. Please bookmark this address to ensure future access to this portal.

As a reminder, the following can be accessed through the web portal:

- The online application for prospective providers to enroll in PACE, SPBP, CRDP and all ancillary programs.
- The link for existing providers to add additional program enrollments or make updates to their existing information.
- MRxPay, if a provider has elected this option for receiving their Remittance Advice.
- Web Claims submission, if applicable.
- Program specific bulletins for PACE, SPBP, CRDP and all ancillary programs.
- Manuals and documents related to the programs such as the Payer Specs, Audit process manual and program specific manuals.

Note: The existing web portal address (<https://papaceportal.magellanhealth.com>) will no longer work after September 30, 2024 so please update your bookmarks now to avoid any interruption to your business needs.

Questions may be directed to Provider Services at 1-800-835-4080.